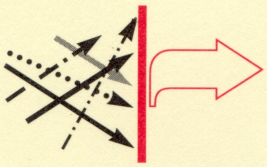


Demon Internet

DEMON INTERNET LIMITED

Gateway House, 322 Regents Park Road
Finchley, London N3 2QQ

Sales	0181-371 1234 (London)
	0131-552 0344 (Edinburgh)
HelpLine	0181-371 1010
Switchboard	0181-371 1000
Fax	0181-371 1150
Email	internet@demon.net
URL	http://www.demon.co.uk/

Our Ref: GBD/DIL

Mr Phil Gyford
15 Laleigh Road
South Ville
Bristol
BS3 1QP

17 January 1995

Dear Mr Gyford

DIAL UP & LEASED LINE CONNECTIVITY TO THE WORLDWIDE INTERNET

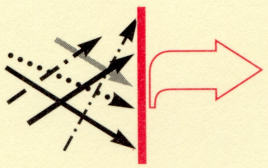
Thank you for your enquiry about our powerful low cost service which gives you the facility to connect to, and download from, machines connected to the world-wide Internet. Enclosed there are some more details of what the Internet is, how it works and most importantly how you can benefit from it. We have thousands of subscribers using our service which provides:

- **Full access (FTP/Telnet anywhere in the world) directly to the Internet**
- **Your own Internet site and address (e.g. yourhost.demon.co.uk 158.152.x.x)**
- **Electronic Mail directly to and from your site**
- **Usenet news feed (Read/Write) downloading the groups you want to your computer**
- **Use of our transatlantic and other direct leased lines**
- Connect via London, Edinburgh or Warrington. Reading, Sunderland, Leeds, Sheffield, Hull, Birmingham, Cambridge and Isle of Wight are up and beta testing. **More very soon.**
- Connect to us at up to 14,400 V.32bis/V.42bis. Special low prices on US Robotics modems.
- Connection from virtually any computer – PC, UNIX boxes, Amiga, Macintosh, Archie, NeXT etc.
- Network connectivity, bi-directional and leased lines and your own mail domains also available

The standard service costs only £12.50 (+ vat) to join and then a monthly subscription of £10 (+ vat). **There are no extra charges.** Please read the enclosed information sheets for more details. For your convenience an application form is included or you can phone us on 0181-371-1234 and connect to the world today.

Yours sincerely

Roz Clifton
Demon Internet Ltd
Enc:



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URL	http://www.demon.co.uk/

Our Ref: GBD/MA

Mr P Gyford
15 Ralleigh Road
Southville
Bristol
BS3 1QP

1 February, 1995

Dear Mr Gyford

I am pleased to tell you that your Standard Dial Up account has been set up as jherek.demon.co.uk, complete with mail and news. The support mailbox is internet@demon.net

If you have taken our Mail Forwarding option, your domain will be requested by us and we will mail postmaster@jherek.demon.co.uk when we receive the delegation. Please note that the time taken for this is out of our hands and that all enquiries should be mailed to hostmaster@demon.net.

Modem Lines:

London	**0181-343 4848**	Leeds	**01132 415890**	Cambridge	**01223 576010**
Warrington	**01925 411383**	Sheffield	**01142 705565**	Saffron Walden	**01799 506010**
Edinburgh	**0131 552 8883**	Bradford	**01274 755066**	Isle of Wight	**01983 523306**
Reading	**01734 328989**	Hull	**01482 495580**	Bristol	**TBA**
Sunderland	**0191-522 5005**	Birmingham	**0121-440 4000**		

Support is on 0181-371-1010 **APART FROM LUNCH (12:30 to 14:00)** Monday to Thursday **09:00 to 21:00,** Friday **09:00 to 18:30** and Saturdays **10:00** to **17:00**.

To discover your Internet address and set up your password, log in using a standard communications package (8 bits, no parity, 1 stop bit). At the login prompt enter *jherek*. If you get asked to enter a password at this stage it means your account has *not* been set up - please contact us. Otherwise it should automatically take you into the password selection program and then give your Internet address (158.152.n.n). Disconnect the line and configure your software and you can then log on properly. Please make sure you download the installation text files using our download account - these are in /pub/doc. You will receive no further documents from us, except perhaps an invoice. All necessary information is available from our servers.

We have a download account from which you can download files for your Pc, Amiga, Mac, NeXT, Sun, UNIX box etc.. using a standard communications package (8 bits, no parity, 1 stop bit). Please ask us for the guest account password of the day as it changes at 9am daily except for weekends. Logon and type **guest** at the login: prompt and then enter the password. Follow the instructions on the screen - you may download using X, Y or Z-Modem (or Kermit). Please note that you are logging on to a UNIX box and that case is sensitive - your login should be done using lowercase letters. If downloading software for MSDOS, put the downloaded file (DISnnn*a*.EXE) in its own subdirectory and run it. It will extract a selection of files including README.1ST - read that file (type README) and follow the instructions noting that it is best to close Windows down first.

The support mail address is internet@demon.net. Further information is available from ftp.demon.co.uk in /pub/doc. Please contact us if you have any problems or questions.

Yours sincerely

Roz Clifton